

Please help

Heywood Rural Health would like your input into its Strategic Plan.



HRH has been undertaking environmental scanning & extensive staff, community & key stakeholder engagement to understand its operating context & to develop strategic priorities to guide the organisation.



The following are the initial identified strategic priority areas & areas for action that HRH could focus on over the next 3-4 year period.

This information was captured in the strategic planning environmental scanning and engagement processes.



Priority areas & areas for action

The following priority themes and areas for action have been identified as a result of the quantitative data analysis (context scanning, and data) and the qualitative data analysis.

The key themes identify a need for HRH to:

- Grow community based health services in-line with community need
- Determine a priority area for HRH to be known for (unique value proposition), and
- Establish platforms to support staff to undertake their work now and into the future.

The focus for this strategy is:

HRH supporting the community

Service delivery

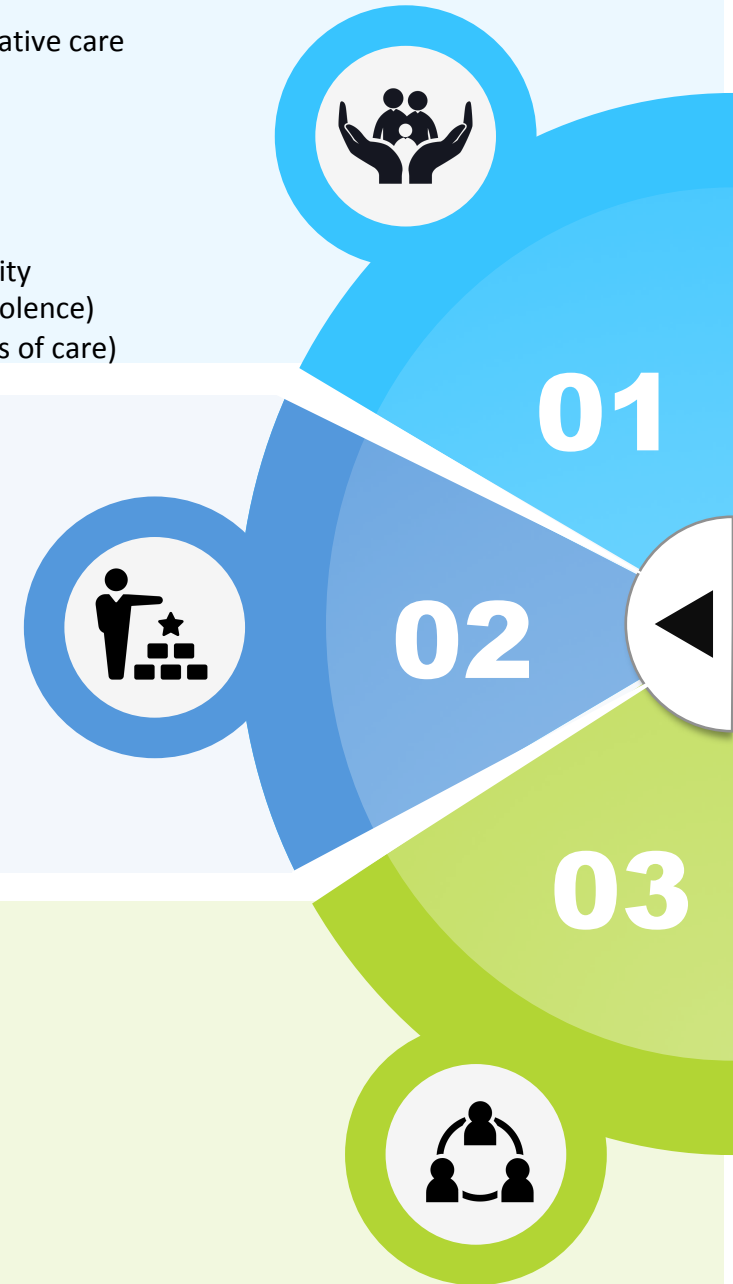
- Aged Care – full continuum home based to palliative care
 - Acute transition to TCP/ rehabilitation/ respite
 - Urgent Care
 - Mental Health
 - Primary Care – chronic disease focus
 - Services that support NDIS clients
 - Out reach service delivery/ care in the community
 - Integrated community service models (family violence)
- (Community needs, service configuration & models of care)

Workforce

- Professional training & development
 - Workforce health & well-being
 - Alternative workforce models
 - Recruitment & return & retention (access)
- (Staff, volunteers & sub-contractors)

Resources

- Funding streams
- Internal systems & processes
- Physical infrastructure fit for purpose



Priority areas & areas for action

Technology

- Digital service delivery self service, supported (for clients)
- Underpinning system development (for workforce)
- Data & information usage/ exchange (for service system)



04

Partnerships

- Collaboration with intent (value exchange)
- Formalised partnerships
- Community advocacy
- Community engagement
- Collective impact areas – for real change



05



06

Leadership

- Organisational role – scope of practice
- Leading outside of the organisation



We want to know:

1. Have HRH understood & identified the areas and actions that are of greatest importance?
2. Have HRH missed any priority areas?
3. Have HRH missed any priority action areas?
4. What do you think are the three most important priority areas? And what are the two most important actions that could be taken in each area?

Provide your feedback here:

<https://www.surveymonkey.com/r/HRHfeedback>

